



The Cisco Networking Academy NetRiders CCNA Bulgaria 2012 Competition Terms and Conditions

The Cisco Networking Academy NetRiders CCNA Bulgaria 2012 Competition (the “Competition”) begins 9 April 2012 at 00:00 and ends 10 May 2012 at 18:00 (“Competition Period”). All times listed in these official rules are Eastern European Summer Time GMT+3 hours. The Competition is sponsored by Cisco Systems International B.V., Haarlerbergpark, Haarlerbergweg 13-19, 1101 CH Amsterdam, The Netherlands (“Sponsor”).

These Terms and Conditions govern participation in the Competition. Cisco may, in its sole but good faith discretion, amend or supplement these Terms and Conditions at any time, which change shall be effective as to Contestants three business days after posting notice of such change on the Competition Site www.academynetriders.com.

The Competition is provided in English only.

The Competition Registration Period will be open beginning 9 April 2012 at 00:00 and close on 7 May 2012 at 23:59. Contestants must receive an enrolment key from their Networking Academy Instructor (“Instructor”), pre-register and may be required to download certain software in order to compete in the Competition. See the “How to Participate” instructions in Section 2 below.

The Competition Exam Period will be 10 May 2012 from 15:00 until 18:00 (“Assigned Exam Period”). Contestants participate at their own academy under the proctoring of their Instructor(s).

1. Eligibility. The Competition is open to: (a) currently, validly enrolled Cisco Networking Academy student or former Cisco Networking Academy student who was validly enrolled in a CCNA Discovery or CCNA Exploration course within the 8 months prior to the Competition Registration start date; (b) who is at least 18 years of age by December 31, 2012; (c) who has a valid Academy Connection username and password when registering; (d) who has network access that supports participation; and (e) who is a resident of or is currently enrolled in a Cisco Networking Academy in Bulgaria (“Contestants”).

The following are not eligible to participate: (i) **Instructors**; (ii) employees and internally contracted vendors of Sponsor and their respective parents, subsidiaries, agents, promotion partners, and affiliates (collectively, the “Competition Entities”); (iii) employees and internally contracted vendors of competitors of Cisco (as defined by Cisco in its sole and absolute discretion); (iv) employees and contractors of government-affiliated companies or organizations; (v) and each and every of these persons’ respective immediate families and household members.

2. How to Participate.

Pre-registration: To register for the Competition, each Contestant (sometimes referred to below as “you” or “your”) must do all of the following:

- Obtain an enrolment key from your Instructor. You must have an enrolment key to participate.
- Go to <http://www.academynetriders.com> (“Competition Site”) and Login using your Academy Connection username and password.
- If new to the site, create a new account by reviewing the pre-populated information and submitting all required information as instructed.
- If you already have a registered profile on the Competition Site, you will be directed back to the home page.
- On the home page, select NetRiders Europe, Middle East and Africa 2012 and then select Bulgaria 2012 CCNA NetRiders.
- Agree to these Terms and Conditions.
- Type in your enrolment key.
- You will now be enrolled in the competition and should be able to view the competition page.
- The computer on which you are competing must have Packet Tracer 5.3.3 installed. You can download Packet Tracer 5.3.3 by logging into the Academy Connection website at www.cisco.com/go/netacad. See Exhibit A for details on recommended computer specifications.
- You will need to return to the Competition Site on your assigned date and time (“Assigned Exam Period”) and then take the Exams (described below).

Practice Site: During the Registration Period, we strongly encourage each Contestant to complete the Practice Exams on the Europe, Middle East and Africa 2012 Practice Site which can be found on the NetRiders Europe, Middle East and Africa 2012 open competitions link on the home page or from a link on the Bulgaria 2012 CCNA NetRiders competition page. To participate in the Practice Site, login into the Competition Site, enroll in the Practice Site (the enrolment key is provided in the summary block) and answer the questions on the CCNA/CCENT Theoretical Exam and the CCNA/CCENT Packet Tracer Activity Exam to simulate how it will work in the actual Competition.

Note: Practice Exam answers and scores are not made visible to Contestants and are not included in Competition scoring. And, because the Practice Site exams can be taken multiple times, we encourage Contestants to take them at least one time from the computer and location they will be competing from. The purpose of this Practice Site is solely to familiarize Contestants with the Competition site, question formats, and site access (including firewall, proxy settings, image loading, etc), and check that Packet Tracer 5.3.3 is properly installed prior to the Competition Exam Period.

Competition Exam Period:

Contestants must take the exams below in their academy classroom proctored by their Instructor(s). During the dates and times listed above, each Contestant must complete the following tasks during their Assigned Exam Period.

- An online exam featuring 100 questions to be completed in 60 minutes (“Exam”), and
- A practical skills PT Activity Exam (“PT Activity Exam”) featuring 20 questions based on a Packet Tracer 5.3.3 activity which the Contestants must download from the Competition Site (“PT Activity”) and complete. The PT Activity and the PT

Activity Exam must both be completed in 90 minutes. The time will begin once you access the PT Activity Exam. The PT Activity will be embedded within the PT Activity Exam.

During your Assigned Exam Period and under the proctoring of a Networking Academy instructor, Contestants must sign into the Competition Site, go to the Bulgaria 2012 CCNA NetRiders competition page and complete the Exam, the PT Activity, and the PT Activity Exam in the allotted time. Once you open an exam, the time begins and you may not pause that exam. You may go back and forth between the pages of questions by hitting the 'Save without submitting' button. You may change your answers up until the time you hit the 'Save all and finish' button before the timer runs out. No external aids, including but not limited to books or websites, may be used for the exams except Engineer Journal Notes taken from the Packet Tracer activity and/or exam. **You can complete these activities only during your Assigned Exam Period and they must be proctored by a Cisco Networking Academy instructor.**

Contestants must have Packet Tracer 5.3.3 installed on the computer being used. You can download Packet Tracer 5.3.3. at no cost by logging into the Academy Connection website at www.cisco.com/go/netacad.

Subject to the requirements set forth below in Section 3 ("Judging and Notification"), the top scores among the qualifying Contestants will be deemed the Selected Contestants.

Online Access. In the Competition, Exams, PT Activities and PT Activity Exams ("Exams") are only available online. In the event online access is not available, for any reason, Contestants will not be eligible to complete the online exams, tasks, or otherwise advance in the Competition. Notwithstanding anything to the contrary herein, Cisco cannot guarantee online access for all Contestants. Cisco is under no obligation to provide an offline substitute for any test or activity.

Disputes. In the event of a dispute over the validity of a question or the corresponding answer in an Exam or PT Activity Exam, and in Cisco's sole discretion, all Contestants will be credited with the full point value of the question and the question will be removed from the Competition. Contestants may submit any disputes, questions or comments to NetRiders_EMEA@external.cisco.com. **Disputes must be submitted within two hours of Exam/Activity completion. Sponsor's and judges' decisions regarding disputes are final.**

Submissions. Submissions must be received according to Sponsor's time no later than the dates and times listed in these Terms and Conditions or in notifications received by Contestants. Sponsor's clock shall be the official time keeping device of this Competition. No mail, hand or e-mail deliveries will be accepted, except as expressly set forth in these Terms and Conditions.

None of the Competition Entities are responsible for late, lost, delayed, damaged, misdirected, incomplete, void, corrupted, garbled, illegible, and/or unintelligible entries, or for any problems, or malfunctions Contestants may encounter when submitting their entries or scores. Only complete, valid entries and score reports (collectively "submissions") will be

accepted. Sponsor will not verify receipt of entries or scores. Incomplete, garbled, corrupted or otherwise illegible submissions are void and will not be accepted. Sponsor reserves the right to disqualify false submissions or submissions suspected of being false. All submissions submitted become the sole property of Sponsor and will not be acknowledged or returned. In the event of a dispute as to the identity of a winner, the winner will be deemed to be the authorized account holder of the profile used to participate in the Competition.

3. Judging and Notification.

Judging

The Exam is 100 questions and each question is valued at 1 point for a total of 100 points. The PT Activity Exam is 20 questions and each question is valued at 5 points for a total of 100 points. The Exam and PT Activity Exam will be automatically scored on the Competition Site.

The Exam score and PT Activity Exam score will be added together to reach an overall Performance Score for each Contestant. Scores are only used by Sponsor to determine rankings. Scores will not be posted nor shared with Contestants or their instructors.

Subject to the requirements of these Terms and Conditions, the qualifying Contestants with the top male, top female and next two top Performance Scores will be deemed the Selected Contestants and, subject to applicable terms and conditions, will be eligible to compete representing Bulgaria in the Cisco Networking Academy NetRiders EMEA International Competition on 3 July 2012. See Section 5 below. Of the above, the top two scores will win a prize as listed in Section 4 below.

Tie-Breaker Procedure

In the event of a tie in Performance Scores between two or more Contestants, judges will apply the following tie-breaking criteria in the following order:

1. The Contestant with the higher PT Activity Exam score will be deemed the higher ranking Contestant as between tied Contestants; then
2. The Contestant which reached the Exam score in the faster time will be deemed the higher ranking Contestant as between tied Contestants.

Winner Notification Process

Selected Contestants will be notified by the Competition organizers by 14 May 2012 and Selected Contestants will be required to respond (as directed) to the e-mail notification within 72 hours of attempted notification. The failure to respond timely to the notification may result in forfeiture of the prize; and, in such case, Sponsor may choose the next highest score from among the remaining eligible scores. Unless restricted by law, each Selected Contestant will be required to sign and return the following documents (“Documents”) for receipt by Cisco within the time set forth in the Documents:

- Declaration of Eligibility, Publicity and Liability Release

This Declaration of Eligibility, Publicity and Liability Release must be returned electronically no later than 10 June 2012. E-Mailing instructions will be provided on the Declaration form.

Should any Selected Contestant be unwilling or otherwise unable to provide such permissions and or Documents or otherwise cannot accept or participate in the NetRiders EMEA International Competition on 3 July 2012 for any reason, the Sponsor may choose the next highest score from among the remaining eligible scores.

Cisco is hereby entitled (but not required) to announce or post on any Cisco website (including www.academynetriders.com) the full name, academy name, ranking and country of each Contestant who participated in this Competition.

Only rankings will be posted. We will not post nor provide actual scores to Contestants or Instructors.

4. Prizes.

First Place Prize. Subject to applicable terms and conditions, the Selected Contestant with the highest score will receive an Apple iPod touch 4th generation digital player 8GB (ARV: 185€).

Second Place Prize. Subject to applicable terms and conditions, the Selected Contestant with the second highest score will receive an Apple iPod nano 8GB (ARV: 125€).

Selected Contestants are not entitled to any surplus between actual retail value of prize and stated ARV and any difference between stated ARV and actual value of the prize will not be awarded. No substitution, transfer, or cash redemption of prize, provided however that Sponsor reserves the right to substitute a prize with another prize of equal or greater value should the advertised prize become unavailable for any reason. Prize may be awarded in the form of voucher(s), coupon(s) and/or gift card(s) in Sponsor's sole discretion. If Selected Contestant is unable to participate in or accept the prize or any portion of the prize for any reason, Sponsor shall have no further obligation to the Contestants. Neither Sponsor nor any of its prize suppliers will replace any lost or stolen certificates. In no event will Sponsor be responsible for awarding more than the stated number of prizes.

5. Opportunity to Participate in International Competition.

Subject to applicable terms and conditions, the Selected Contestants with the top male and female Performance Scores along with the next two top scores regardless of gender will be eligible for the unique, valuable opportunity to represent Bulgaria and compete in the Cisco Networking Academy EMEA International NetRiders Competition on 3 July 2012 ("International Competition"). Please note that participants in the International Competition must be 18 years of age by 31 December 2012 and meet all other eligibility requirements for the International Competition. If there is only one gender participating in the national competition, then only the top 3 Performance Scores will be invited to advance.

The International Competition will take place at designated locations within each participating country. Actual locations will be selected once the Sponsor knows where the qualifying students are located in order to select a location within a reasonable distance from the contestants' academies. **All travel costs associated with NetRiders International Competition on 3 July 2012 are the responsibility of the Contestants.** If a Selected Contestant is unable to participate in or accept the opportunity to participate in the International Competition for any reason, Sponsor shall have no further obligation to the individual Contestant and the Sponsor may choose the next highest score from among the remaining eligible scores from the Bulgaria 2012 National NetRiders Competition.

Sponsor has no liability for costs or expenses associated with the Competition which are not expressly stated in these Terms and Conditions, including, without limitation, travel expenses, meals, medical, living expenses, service charges, phone calls, insurance and transfers.

6. Reasons for Disqualification.

The Sponsor reserves the right to disqualify any Contestant for any breach of the Terms and Conditions. In particular, Contestants should note the following reasons disqualification may occur:

- Failure to meet all eligibility requirements
- Failure to be currently or recently enrolled in a CCNA Exploration or CCNA Discovery course as outlined in Section 1 above
- Failure to be proctored during the Competition Period
- Using external aids, including but not limited to books or websites, while taking the exams
- Failure to provide proctoring Instructor contact information if asked by Sponsor
- Holds an Instructor Academy Connection ID number or Instructor role in Academy Connection

7. General Conditions.

This Competition is void where prohibited or restricted by law, and is subject to applicable federal, state, provincial and local laws.

By participating, Contestants agree: (i) to be bound by these Terms and Conditions (as they may be amended from time to time at Sponsor's sole discretion) and the decisions of Sponsor and judges, which shall be final and binding; and (ii) to waive any right to claim ambiguity in the Competition or these Terms and Conditions, except where prohibited by law.

Taxes, if any, are the sole responsibility of Selected Contestant.

By participating, all Contestants agree to release and hold harmless each of the Competition Entities together with the respective directors, employees, internally contracted vendors, officers, licensees, licensors and agents, and respective advertising and promotion entities and any person or entity associated with the production, judging, or administration of the Competition, (collectively, the "Releasees") from and against any and all rights, claims and

causes of action whatsoever that Contestant may have, or which may arise, against any of them for any liability for any matter, cause or thing whatsoever, including but not limited to any injury, loss, damage, whether direct, compensatory, incidental or consequential, to person, including death and property, arising in whole or in part, directly or indirectly, from their acceptance, possession, use or misuse of the prize in the Competition, or Contestant's participation in the Competition.

None of the Releasees are responsible for: (a) lost, late, misdirected, undeliverable, incomplete or indecipherable entries due to system errors or failures, or faulty transmissions or other telecommunications malfunctions and/or entries; (b) technical failures of any kinds; (c) failures of any of the equipment or programming associated with or utilized in the Competition; (d) unauthorized human and/or mechanical intervention in any part of the submission process or the Competition; or (e) technical or human error which may occur in the administration of the Competition or the processing of entries.

Releasees shall not be liable to the Selected Contestants for failure to supply any Prize or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s) or request(s) by any governmental or quasi-governmental entity (whether or not the action(s), regulations(s), order(s) or request(s) prove(s) to be invalid), equipment failure, threatened terrorist acts, terrorist acts, air raid, blackout, act of public enemy, earthquake, war (declared or undeclared), fire, flood, epidemic, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slow-down, civil disturbance, insurrection, riot, or any other similar or dissimilar cause beyond any of the Releasees' control.

Each Selected Contestant acknowledges that Releasees have neither made, nor are in any manner responsible or liable for, any warranty, representation or guarantee, expressed or implied, in fact or in law, relative to any prize or the Competition. All warranties are hereby disclaimed, and each Selected Contestant will accept the prize "as is".

Sponsor reserves the right to disqualify any Contestant it finds to be violating these Terms and Conditions. Sponsor reserves the right to cancel or suspend the Competition in whole or in part, in its sole discretion, should it receive fewer than 25 entries or due to circumstances beyond its control, including natural disasters.

Sponsor may, in its sole discretion, cancel, modify or suspend the Competition should a virus, bug, computer problem, unauthorized intervention or other causes beyond Sponsor's control, corrupt the administration, security or proper play of the Competition. Sponsor may prohibit a Contestant from participating in the Competition or winning a prize if, in its sole discretion, it determines such Contestant is attempting to undermine the legitimate operation of the Competition by cheating, plagiarizing, engaging in any deception, or any other unfair playing practices of intending to annoy, abuse, threaten, undermine or harass any other Contestants or Sponsor representatives.

Disputes regarding these Terms and Conditions and/or this Competition will be governed by the internal laws of England and Wales.

CAUTION: ANY ATTEMPT TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE COMPETITION MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND WILL RESULT IN DISQUALIFICATION FROM

PARTICIPATION IN THE CONTEST. SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES (INCLUDING ATTORNEY FEES) TO THE FULLEST EXTENT OF THE LAW, INCLUDING CRIMINAL PROSECUTION.

8. Publicity. Sponsor reserves the right to use submissions and the Contestants' names, likenesses from photos or video, academy, country and hometown names for publicity purposes or Team selection in connection with the Competition. Each Contestant understands and agrees that all or part of Contestant's submission may potentially be posted or published by any of the Competition Entities for purposes of selecting their Team or promoting the Competition, with or without credit to Contestant.

9. Rankings and Scores. Sponsor is hereby entitled (but not required) to announce or post on any Cisco website (including www.academynetriders.com) the full name, academy name, ranking and country of each Contestant who participated in the Competition. The number of rankings posted will vary per competition and per round if the Competition is held in more than one round. Only rankings will be posted. Sponsor will not post nor provide actual scores to Contestants or Instructors.

10. Privacy. Any personal information collected by Cisco may be used for administrative, marketing or promotion purposes in connection with the Competition and will be otherwise used, stored and handled in accordance with the Cisco Networking Academy Privacy Policy, found at the following URL: http://www.cisco.com/web/siteassets/legal/privacy_full.html

11. Terms and Conditions and Winner's List. For a copy of these Terms and Conditions or the names of Selected Contestants, send your specific request by email to NetRiders_EMEA@external.cisco.com for receipt by 10 July 2012 or checking <https://www.academynetriders.com> for a list of Selected Contestant's names and their academy.

EXHIBIT A

The computer must have the following specifications:

PC Recommendations and Guidelines

Hardware Recommendations:

Processor: Intel Processor Pentium 4, equivalent or higher

Memory: 1.0GB or higher of installed RAM [Minimum 512 MB RAM]

Hard Drive: 80 GB or higher of available Hard drive space

Display Resolution: 1024 x768 or higher [Minimum 800x600]

Peripherals:

- Video Card
- Sound Card
- Network Card (for *Internet Access*)
 - 10/100/1000 Ethernet card **and/or**
 - Wireless Network Adapter
- CD/DVD drive

Software Recommendations:

Operating System: Microsoft Windows XP/Vista or higher or Linux kernel version 2.6 or higher

Supported Web Browsers

- Internet Explorer 8.0 or higher [Internet Explorer 6.0 minimum]
- Mozilla Firefox 3.0 (Windows and Linux) or higher [Firefox 2.0 minimum]

PDF Reader

Packet Tracer 5.3.3 (download from the Academy Connection website

www.cisco.com/go/netacad)

NOTE for Installing Packet Tracer 5.3.3:

The PT activities in the competition are created using all of the features of PT 5.3.3, so it is important that the competitor ensures that they have uninstalled all old versions of PT and install 5.3.3 and then reboot their machine prior to taking the competition exams. The uninstall, install and reboot process is really important for setting up the Windows system properly to allow the exam to communicate with the server and PT properly. If the competitor (or their instructor or academy's IT department) performs the Packet Tracer Skills Assessment Environment Check (located in the Course Catalog and on the Class Home Page), it should show that the Deployment Directory and PT version contains PT 5.3.3. If not, they need to install it.